

MONROE® OESPECTRUM® SHOCK ABSORBERS

(VALID IN EUROPE)



»» In addition to its standard 2-year warranty, Tenneco Automotive Europe BVBA warrants Monroe® OESpectrum® Shock Absorbers against defects and abnormal wear and tear for a period of five years from the date of the fitting.

This warranty is only valid for privately owned passenger cars and light commercial vehicles under normal operating conditions, to the extent that the original purchaser of the Monroe® OESpectrum® Shock Absorbers remains the owner of the vehicle on which they were originally installed.

Tenneco's obligation under this warranty is strictly limited to replacement of the worn-out or defective product. Cost of removal and installation are not included and any incidental and consequential damages are excluded under this warranty, to the extent permitted by law.

The product must be installed in accordance with Tenneco's recommendations. In particular: (i) both shock absorbers on the same axle must be replaced with Monroe® OESpectrum Shock Absorbers; and (ii) the Protection Kits (PK) and Mounting Kits (MK) must be replaced at the time of the fitting.

»» All claims are first handled by the Monroe® distributor who must provide all relevant information such as:

- Consumer name and address
- Vehicle identification data
- Description of the defect
- Proof of purchase and fitting of both (2) shocks
- Proof of purchase and fitting of MK and PK
- Monroe® product part number

»» The product must be returned for verification and exchange under this warranty.

»» Excluded from warranty are:

1. Regular wear-out.
2. Monroe® products fitted contrary to application information in the Monroe® catalogue or its subsequent amendments.
3. Monroe® products which have been modified or damaged by incorrect mounting or incorrect use of the vehicle, contrary to the car manufacturers' specifications or Monroe's.
4. Monroe® products damaged by mounting on another car than indicated in the Monroe® catalogue or its subsequent amendments.
5. Shock absorbers with damaged piston rod or damaged oil seal due to holding the piston rod with a wrench or pliers instead of the correct tool.
6. Premature wear-out caused by re-use of damaged mounting parts such as rubber dirt shields, damaged bump stops, etc.
7. Any damage caused by an accident.
8. Monroe® products damaged while used in rally or motorsport in general.
9. Ride-Levelers with air sleeve abrasion caused by incorrect mounting.
10. Reconditioned or recycled Monroe® products.
11. Defects caused by lack of maintenance or maintenance wrongly executed on the vehicle.

